



December 20, 2023
Frederick McDowell
Assistant Director

Technology, Transportation
& Infrastructure (TTI) Committee

Maintenance & Support Services for Flight Information Display System (FIDS)

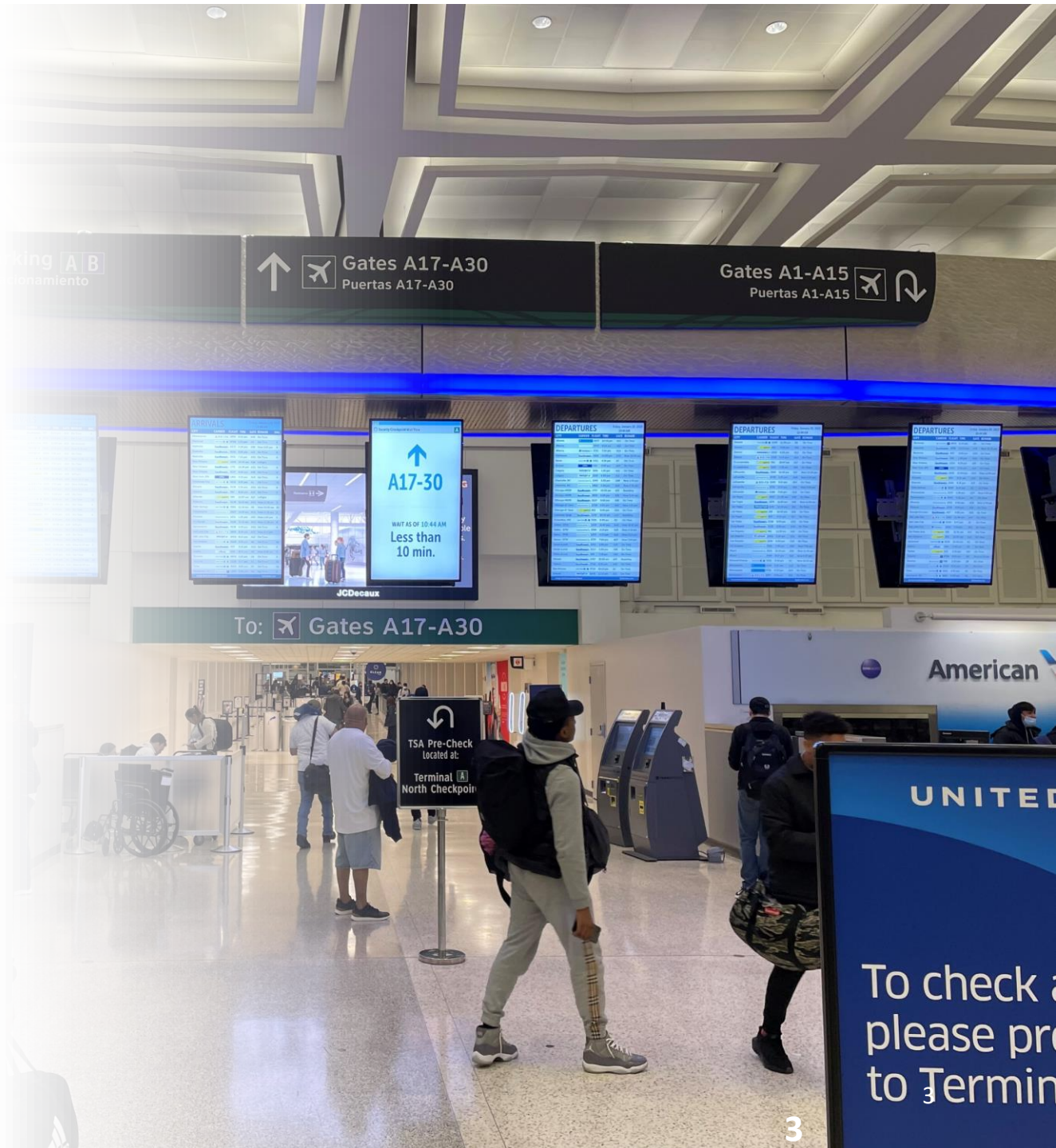
FLIGHT INFORMATION DISPLAY SYSTEM

Vendor	<input type="checkbox"/> Infax, Inc.
Purpose:	<p>Council Action will:</p> <input type="checkbox"/> Authorize 3 Year plus 2 One Year Options agreement with Infax to provide maintenance/support for Flight Information Display System (FIDS) at Intercontinental Houston (IAH) and William P. Hobby (HOU) airports.
Procurement	<input type="checkbox"/> RFP <input type="checkbox"/> Lead by the Strategic Purchasing Division (SPD) <input type="checkbox"/> Evaluation Committee HAS HITS <input type="checkbox"/> Proposals: INFAX Art Of Context Ford AV Systems, Inc.
Amount	\$2,185,975.00
Terms	3 years 2 One-Year Options
MWBE	0%

FIDS
ENVIRONMENT

IAH | Hobby

- ❑ 700 Displays
- ❑ 300 PCs
- ❑ 7 Virtual Servers



FIDS Application

- ❑ Provides real-time flight, gate and baggage information

- ❑ Official Aviation Guide (OAG)

- ❑ Ability to edit flight data, integrate feeds from airlines

- ❑ Create ad hoc messages / emergency messages

- ❑ Weather | Maps



❑ Baggage Information Displays (BIDS)

❑ Gate Information Displays (GIDS)

❑ 24/7/365 Technical Support

❑ New Page Design Efforts

❑ Updates / Upgrades to the Software



Digital Signage Creation Tool

- ❑ Display Audio and Visual Content to multiple screens
- ❑ Customize graphics and videos with HAS' brand
- ❑ Schedule Playlists & Pages to display at different times of the day



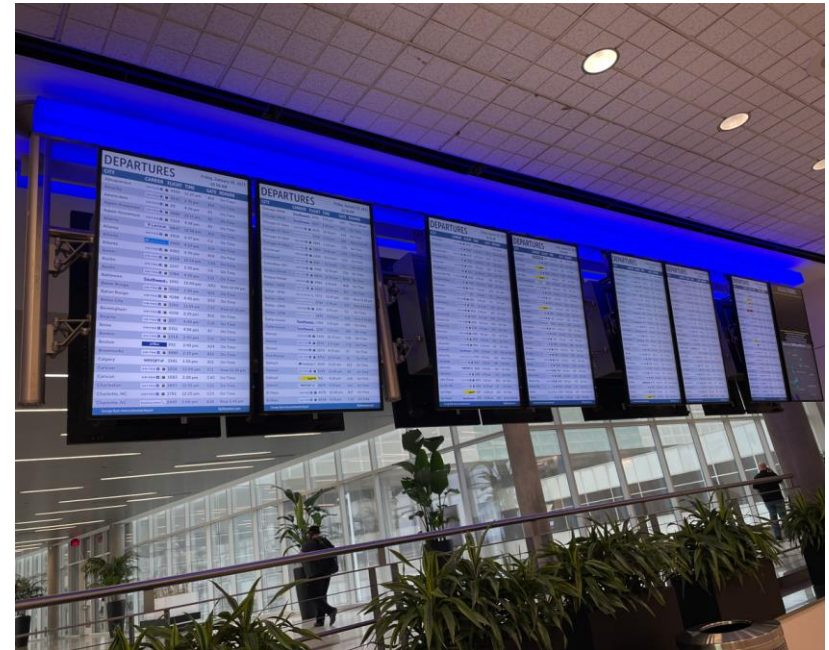


HOU



IAH

Houston Airports: Home of the
First 5-Star Airport in North America



- Portrait Orientation
- Larger Displays
- LED Bar



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Questions?

**Maintenance & Support Services for the Flight
Information Display System (FIDS)**